

# My **Mobile** Account Assistant



We make **filing claims on-the-go** easy.

*My Mobile Account Assistant* lets participants file claims and attach documentation using their smart phone.

## Smart, Simple, Secure and **Mobile!**

My Mobile Account Assistant is smart because it helps participants enter claim information correctly, it's as simple to use as their phone and secure because the claim information submitted is stored within their account, not on their phone.

### File Claims AND Attach Documentation

Participants can file a claim and attach expense documentation from their provider anywhere using their Android or Apple mobile device.

They just complete a few lines on a simple form, attach their documentation using their device's camera and tap "Submit."

### Faster than Faxing

Claims processing is faster with My Mobile Account Assistant. Participants will never want to fax us another claim again.

### There's more to Mobile than just filing claims

Participants can review their BESTflex<sup>SM</sup> Plan or EBC HRA<sup>SM</sup> account balances and claims payment history at any time – including Benefits Card transactions.

#### Features in detail:

- Automatically displays current plans
- View Account Balance and Payment History
- Lists of providers saved for each plan
- Enter and save new providers

Additional features are based on participants' plan designs and can include:

- Filing claims and attaching expense documentation using the device's camera or photo library
- Uploading documentation for Benefits Card transactions
- Email confirmation of filed claim
- Email notification when claim is processed
- Prevention of inaccurate claim filing dates:
  - For service claims dated outside of plan year
  - For future dated claims against Health Care FSAs or the EBC HRA
  - For Health Care FSA or EBC HRA service claims dated after termination date

**Employee  
Benefits  
Corporation**  
We make it easy.

P: 800 346 2126 | 608 831 8445

F: 608 831 4790

P.O. Box 44347  
Madison, WI 53744-4347

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